

Limits to HELP/HERO Participation

- 1.) A homeowner can not participate in both the HELP Program and the HERO Program at the same time. A participant can not have an active HELP loan (one that has not yet been paid off in full) and an active HERO application active at the same time.
- 2.) Any HELP loan will count toward the maximum allowable number of times an individual can participate in both the HERO and HELP programs.
- 3.) A participant may have only one active HELP loan at a time. Once a HELP loan is paid off, an individual may apply again for another HELP loan or participate in the HERO program, subject to all qualifications and guidelines associated with these programs.
- 4.) A specific property is allowed to go through the HELP and/or HERO program one time only. Specifically: A property that has gone through the HERO program can not be put through the HERO program again, nor can that property be put through the HELP program. Likewise, a property that goes through the HELP program can not be put through the HELP program again, nor can that property be put through the HERO program.
- 5.) At no time can funds from the HELP program be used to purchase energy efficiency items or services for a property that is or will participate in the HERO program.